

Section II: Service Policies

TITLE: Patron Behavior Policy

Lake Villa District Library (LVDL) upholds all laws and ordinances in regard to public behavior. The LVDL Board of Trustees has adopted the following to ensure all patrons have safe, equitable and full use of the library.

- Acceptable rules of conduct and common courtesy are expected of all who use LVDL. Patrons who cannot independently follow library rules must be under the supervision of a caregiver. See Unattended Children Policy.
- Proper attire is required while in the building, including shirts and shoes at all times. During the COVID-19 pandemic face coverings are required following the Illinois Department of Public Health guidelines. The face covering requirement will expire when the Illinois Department of Public Health's guidelines change.
- Covered beverages and snacks are allowed in designated areas.
- The consumption of alcohol and smoking of any kind is prohibited. See Alcohol and Smoking Policy.
- Service dogs that are trained to provide assistance or perform tasks to the benefit of an individual with a disability are welcome in the library, as per the Service Animal Access Act [720 ILCS 5/48-8] and The Americans with Disabilities Act Title II Regulations. Any other animal species, unless as part of a sanctioned library activity, are excluded and not allowed in the building and may not be left unattended outside the building. This also includes animals used for emotional support, well-being, comfort or companionship.
- Patrons may not disrupt or interfere with the normal operation of the library. Examples of interference include, but are not limited to, talking loudly, excessive noise, disruptive conduct, abusive and threatening language, threatening or harassing behavior, or disruptive or offensive odors. Extended or disruptive sleeping is prohibited.
- Personal items are not to be left unattended. The library is not responsible for items left unattended and may report suspicious items to law enforcement.
- Possession of a firearm on library property is prohibited by law, as per the Illinois Firearms Concealed Carry Act [430 ILCS 66]. Possession or display of any type of weapon, as defined by the Criminal Code of 2012 [720 ILCS 5/33A-1] is prohibited.
- Vehicles should be parked in designated spaces. Parking, stopping, or standing in a traffic lane is prohibited.
- Soliciting on library property is not allowed. See Bulletin Board, Donation Box, Merchandise Sales, and Petitioning and Distributing Materials.

- The violation of federal or state laws and local ordinances and/or library policies will not be permitted on library property. Theft, vandalism, and mutilation of library property are criminal offenses that will be prosecuted. The library reserves the right to inspect all bags, purses, briefcases, backpacks and other such items when staff members have cause to believe that this rule has been violated.

Any patron not abiding by LVDL policies may be required to leave the library premises. If necessary the police will be contacted.

Any patron who violates LVDL's policies may be denied the privilege of access to the library by the Director. Any patron whose privileges have been denied may have the decision reviewed by the Board of Trustees upon prior written request.

Adopted: January 10, 2005
Revised: 8/15, 4/19, 11/19, 8/20